



Quality Policy

Established in 1989, Premier Engineering (Yorkshire) Ltd are industry leading fabricators and installers of structural and architectural metalwork, to both local and national construction and high end shop fitting clientele.

It is the policy of Premier Engineering (Yorkshire) Ltd to provide goods and services which give total customer satisfaction. This is achieved by close attention to detail of on-time delivery, reducing defects and continuous improvement.

It is recognised that the continued success of our company depends greatly upon the safety, legality and quality of our products and to meet the ever increasing levels of satisfaction required by our customers and the relevant regulatory bodies.

Suitable training of personnel at all levels within the company ensures that we maintain a high level of competency in order to satisfy the current and future needs of our customers.

With this statement, the management at Premier Engineering (Yorkshire) Ltd commits all employees to perform their tasks in accordance with the requirements of the standard ISO 9001:2015 as well as the Quality Management System.

Our policy is supported by the following objectives:-

- To carry out our business activities in a controlled, safe, professional and cost effective manner which is fully in accordance with all specified requirements, including any statutory and regulatory requirements.
- To progressively identify and implement best practice throughout the business.
- To ensure that all personnel are suitably trained, competent and aware of their roles and responsibilities in accordance to the Quality Management System, the Quality Policy and our Objectives and Targets.
- To comply with and continually develop and improve our Quality Management System and the service offered to customers.
- To ensure there are sufficient resources and effective processes to meet the needs of the customer, the business and other interested parties.

A Copy of this policy document is displayed in the reception area to ensure awareness by all staff, customers other interested parties. The continued relevance of this policy is reviewed annually by Senior Management.

Signed:

Date: 18th January 2022

A handwritten signature in black ink that reads "Brent Richards".

Brent Richards
Managing Director